



Quality and Safeguarding Champions

Quality and Safeguarding is everybody's responsibility

Goal: For everyone in our organisation to become Quality and Safeguarding Champions including people with disability, families, support staff, team leaders, managers, executive and Board members

Who are Quality and Safeguarding Champions?

People in our organisation that:

- Uphold the rights of people with disability
- Speak up when things are not right or need to improve
- Take action to prevent violence, abuse, neglect and exploitation
- Report incidents and encourage their colleagues to do the same
- Live the values of our organisation and guiding principles of the NDIS
- Learn from their mistakes and promote continuous improvement
- Be part of the solution

How do we support the development of Quality and Safeguarding Champions?

Firstly, identify people who are already Quality and Safeguarding Champions. Take the time to recognise what they are doing and what they have been doing to ensure our organisation provides safer services.

Secondly, we need to empower and resource our existing champions to become mentors who will support others to become Quality and Safeguarding Champions. Every Quality and Safeguarding Champion will have an area that they are especially passionate about – it is important to recognise and utilise their strengths to develop others. For example, someone who is very creative at supporting people to develop effective self-advocacy skills and promotes a speaking up culture, or someone that has a particular interest in Occupational Health and Safety or the elimination of restrictive practices. It can be any aspect of safeguarding that will have a positive impact on our practices and culture that other people will be inspired by, and learn from.