

Annual Report
2012 – 2013

**your
vision
our
voice**

**National
Disability Services
Annual Report 2012–13**

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National Disability Services
2013

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National Disability Services (NDS) would like to acknowledge and sincerely thank the many people who have agreed to allow photographs of themselves at work and in the community to be used in various NDS publications. We also thank our members who were instrumental in arranging for the photographs to be taken.



Ben Gibson

“I would like to acknowledge the important role NDS plays in the disability sector. As the peak body for non-government disability services, NDS has played a key role in the development of the NDIS... I look forward to working with NDS and all NDS members.”

Senator Mitch Fifield

Assistant Minister
for Social Services



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Bruce Moir

Ken Baker
Chief Executive
Vicki O'Halloran
President



Report from the President and Chief Executive

2012–13 was an intense year for NDS and the disability sector: a time of great progress, but also great uncertainty. In this environment of significant change, NDS worked hard to respond to high demand from its members for information, policy influence and practical support.

A central focus of NDS's work was helping to secure the National Disability Insurance Scheme (NDIS). Substantial progress was achieved:

- Federal Parliament legislated to create the NDIS, define its main features and establish the agency that will administer it;
- Seven states and territories (all but WA) reached agreement with the Commonwealth on the full implementation of the NDIS by 2019;
- Seven states and territories (all but Queensland) agreed to host launch sites. Four commenced in July 2013; the other three will commence in July 2014;
- The 2013 Federal Budget had the NDIS as its centrepiece and contained the largest ever funding boost for disability services;
- Federal Parliament legislated, without dissent, to increase the Medicare levy by 0.5% and quarantine the revenue for the NDIS; and
- COAG established a Standing Council on Disability Reform consisting of disability ministers and treasurers to oversee the NDIS and the National Disability Strategy.



L–R The Hon. Julia Gillard, the Hon. Wayne Swan MP, the Hon. Jenny Macklin MP and Ken Baker

NDS created a new national position, NDIS Launch Coordinator, to collect early intelligence about launch site trends and issues. We commenced publishing a regular NDIS bulletin and FAQs, hosted information forums and alerted the National Disability Insurance Agency to providers' concerns about prices and other matters. NDS advised government on draft legislation and published policy analysis on complex topics such as the role of choice and risk in the NDIS and the interface between the disability and aged care systems.

NDS strengthened its key role in supporting disability services to prepare for the NDIS. As the year closed, the Australian Government announced funding to extend the successful NSW workforce recruitment programs carecareers and projectABLE to launch sites and to expand access to NDS's organisational readiness tool.

NDS is grateful to members who contributed funding, energy and initiative to make the campaign for the NDIS so successful. The National Disability and Carer Alliance, formed by NDS, the Australian Federation of

Disability Organisations and Carers Australia, helped ensure that the Every Australian Counts campaign connected with service providers, people with disability and families and carers.

In December 2012, Australian Disability Enterprises were thrown into uncertainty when a Federal Court decision prevented use of the government-owned Business Services Wage Assessment Tool. NDS is working with government and ADEs to find a solution that does not jeopardise the viability of ADEs or the jobs of supported employees.

A new contract for Employment Support Services commenced in March 2013 following a disruptive open tender process. NDS increased its support to Disability Employment Services (DES) and commenced a series of workshops to develop key skills. We hosted cross-portfolio policy discussions on improving the pathways to employment and connecting employment services to the NDIS. The absence of indexation is emerging as a key issue for the year ahead.

Partnerships

NDS is building research partnerships and strengthening its research capacity through the National Policy Research Unit. A new project on the prevention of and response to abuse and neglect will deliver practical resources to NDS members. NDS is also represented on the National Disability Research and Development Steering Committee.

Negotiations during the year with Disability Professionals Victoria and Australasian Disability Professionals culminated in the formation of a new Division of NDS (known as the Australian Association of Disability Practitioners). The new Division, an exciting development for NDS, will support professional development and promote professional standards in disability work.

NDS's Asia-Pacific Partnerships Project fosters relationships between NDS members and non-government disability organisations in the region. NDS has a close relationship with Workability International: NDS's Chief Operating Officer, Patrick Maher, was elected WI's President.

NDS appreciates its relationships with the Australian Blindness Forum and the Australian Federation of Deaf Societies, which assist it to employ a policy officer in sensory disability.

Representation and Communication

NDS was represented on key advisory groups to the Australian Government and state and territory governments. These included ministerial appointments to the NDIS Advisory Group, the National Not-for-Profit Reform Council, the National People with Disability and Carer Council and the National Disability Strategy Implementation Reference Group.

NDS held two national conferences and several state conferences during the year. The 2012 CEO Meeting in December featured the Prime Minister and the Leader of the Federal Opposition, both affirming their commitment to the NDIS. Inspirational humanitarian Moira Kelly, who gave the Kenneth Jenkins Oration, brought the audience to its feet.

NDS produced 545 News Updates informing members about policy developments, funding opportunities, practical resources and consultations at state, territory and national levels.

We made 35 national submissions to government on diverse topics including the review of national training packages; charity tax concessions; reducing red tape; national data collections; home care program guidelines; the National Education Bill; and COAG's regulation impact assessment for the NDIS.

The installation of a new ICT system and video equipment in NDS offices will facilitate communication across the organisation and save travel costs as well as strengthen data security.

Finance and Governance

NDS ended the year in a healthy financial condition, with a reasonable surplus. The company has a strong cash position, although most of the cash is unexpended project income. Government-funded projects, particularly in NSW, continue to be the principal source of NDS's growth.

NDS appreciates the support it receives from the Australian Government and all state and territory governments. NDS strongly values the working relationship it has with governments to improve the support available to people with disability across Australia.

Following consultation, NDS's Board developed a new multi-year Strategic Plan, which is published on the NDS website. It sets directions for NDS in influencing public policy, supporting members and securing the organisation's future capacity.

With the assistance of an external consultant, the Board undertook a strategic review of NDS's governance. While the findings were positive overall, the Board is implementing a range of recommended improvements.

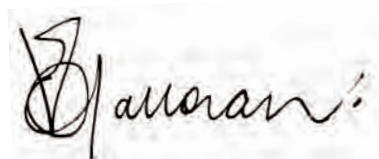
Tim Walton completed his third and final year as NDS President. During his term as President, Tim championed the NDIS campaign very effectively. He continues on the Board as an elected member.

Members and Staff

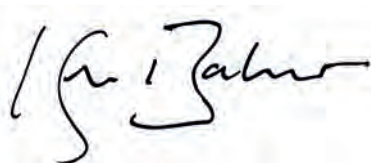
During 2012–13, the number of Organisational and Life Members grew to 818. The grand total, including Associates, reached 991. Growth has been driven by strong interest in the reforms to disability services, a successful membership recruitment campaign, and the expansion of membership benefits (a legal advice line and an industrial relations advice service are proving popular).

The active involvement of members strengthens NDS in many ways. Members contribute to NDS's governance and its forums and conferences; they share their expertise and help NDS test policy ideas against the experience of service provision. We thank NDS's Committees, which ensure that NDS remains responsive to members' priorities and needs across Australia.

Across all its offices, NDS employs over 110 staff (FTE) to implement its strategic directions and priorities and to manage its projects. Their dedication, initiative and skills are an enormous asset to NDS.



Vicki O'Halloran
President



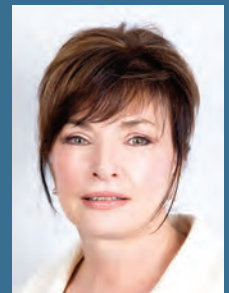
Ken Baker
Chief Executive

NDS Board

Vicki O'Halloran
Andrew Richardson



Rohan Braddy
Anne Bryce
Estelle Fyffe
Joan McKenna Kerr



Daryl Lamb
Kerrie Langford
Dale Luttrell
Jon Martin



Cheryl Pollard
Lynn Quirk
Sanjib Roy
Scott Sheppard



Angela Tillmanns
Gordon Trewern
Tim Walton
Rob White



President**Vicki O'Halloran**

(From 3 December 2012)
Chairperson NT Division
Chief Executive Officer
Somerville Community
Services Inc

Vice-President**Andrew Richardson**

(From 3 December 2012)
Elected Member
Chief Executive Officer
House with No Steps

Chief Executive**Ken Baker****Company Secretary****Ken Baker****Auditor****Ernst & Young****Rohan Braddy**

Elected Member
Chief Executive Officer
Mambourin Enterprises Inc.

Anne Bryce

Elected Member
Chief Executive Officer
Achieve Australia Limited

Estelle Fyffe

Chairperson VIC Division
(From 18 October 2012)
Chief Executive Officer
annecto: the people network

Daryl Lamb

Chairperson TAS Division
(From 22 August 2012)
Deputy Chief Executive Officer
Anglicare Tasmania

Kerrie Langford

Chairperson ACT Division
(To 4 March 2013)
Chief Executive Officer
Advance Personnel
(Canberra) Inc

Dale Luttrell

Chairperson TAS Division
(To 22 August 2012)
Chief Executive Officer
Eskleigh Foundation Inc

Jon Martin

Chairperson SA Division
Chief Executive Officer
Autism SA

Joan McKenna Kerr

Chairperson WA Division
Chief Executive Officer
Autism Association of
Western Australia

Cheryl Pollard

Chairperson ACT Division
(From 4 March 2013)
Chief Executive Officer
Duo Services Australia Ltd

Lynn Quirk

Elected Member
(To 3 December 2012)
Chief Executive Officer
Connect2Group

Sanjib Roy

Vice-President
(To 3 December 2012)
Elected Member
Chief Executive Officer
Yooralla

Scott Sheppard

Chairperson VIC Division
(To 18 October 2012)
Chief Executive Officer
UnitingCare
Community Options

Angela Tillmanns

Chairperson QLD Division
Chief Executive Officer
Cerebral Palsy League
of Queensland

Gordon Trewern

Elected Member
Chief Executive Officer
Nulsen

Tim Walton

President
(To 3 December 2012)
Chairperson NSW Division
(To 3 December 2012)
Elected Member
Chief Executive Officer
Australian Foundation
for Disability

Rob White

Chairperson NSW Division
(From 3 December 2012)
Chief Executive Officer
Cerebral Palsy Alliance

Strategic Directions

A broad and growing membership of organisations and individuals who share our purpose and values

Influencing policy across all areas of government

Collaborating with community service organisations, people with disability, families and carers, governments and businesses

Working to enable sustainable, dynamic services that improve the lives of people with disability

Providing advice, evidence and analysis that informs service development

Key Results

Implementation of a well designed and properly funded NDIS

Policies across government that benefit people with disability

Members with the capability and resources to meet future challenges

Research and analysis that promote good policy and service progress

NDS has the resources and structure to achieve its purpose

A disability workforce able to meet the growing and changing demand for services

NDS National Office Staff

CURRENT STAFF

Ken Baker

Chief Executive

Patrick Maher

Chief Operating Officer

Belinda Allen

Philippa Angley

James Bannister

Bob Blue

Garry Cronan

Gordon Duff

Margaret Gadd

Pauline George

Chris Giles

Deborah Hoffman

Yosheila Jeelall

Berice King

Daniel Kyriacou

Kerrie Langford

Finlay Long

Amar Malde

Katherine McLellan

Gabrielle Mullen

Paul Musso

Liz Neville

Steven Ngo

Monica O'Neill

Lucy Randall

Gayle Reed

Emerson Riley

David Smith

Miriam Sosin

Claire Struthers

Tessa Thompson

Melissa Trethowan

Julie Walton



Jennifer Smith

NDS National Committees

National Committees provide advice to NDS on relevant policy matters. This information is then channelled through the Chief Executive to the NDS Board.

They also facilitate information exchange among members and monitor developments within states and territories in order to identify common trends, service innovation and nationally significant issues.

The National Committees, with their chairperson and NDS coordinator, are as follows:

National Committee on Accommodation

Committee Chair
Adam Carrozza
General Manager
annecto: the people network

NDS Coordinator
Philippa Angley
National Policy Manager

National Committee on Ageing and Disability

Committee Chair
Kerry Stubbs
Chief Executive Officer
Northcott Disability Services

NDS Coordinator
Philippa Angley
National Policy Manager

National Committee on Australian Disability Enterprises

Committee Chair
Robert Styling AFSM
General Manager Human Resources
Phoenix Society Inc

NDS Coordinator
Paul Musso
Policy Advisor
Disability Enterprises

National Committee on Children, Young People and Their Families

Committee Chair
Glenn Rappensberg
Chief Executive
Novita Children's Services

NDS Coordinator
Philippa Angley
National Policy Manager

National Committee on Work Health and Safety

Committee Chair
Vacant

NDS Coordinator
Susan Smith
Project Manager
Disability Safe

National Committee on Open Employment

Committee Chair
Jason McKey
Managing Director
Job Placement Limited

NDS Coordinator
Kerrie Langford
National Employment Manager

National Committee on Social Participation

Committee Chair
Grant Vukasinovic
Programs Manager
Greenacres Disability Services

NDS Coordinator
Philippa Angley
National Policy Manager

National Committee on Workforce

Committee Chair
Vacant

NDS Coordinator
Paul Musso
Policy Advisor
Disability Enterprises

Membership Report

NDS is Australia's peak body for non-government disability service organisations. NDS's purpose is to promote high-quality service provision and life opportunities for Australians with disability. This is achieved by influencing governments at all levels and providing members with information and advice, networking opportunities and business support.

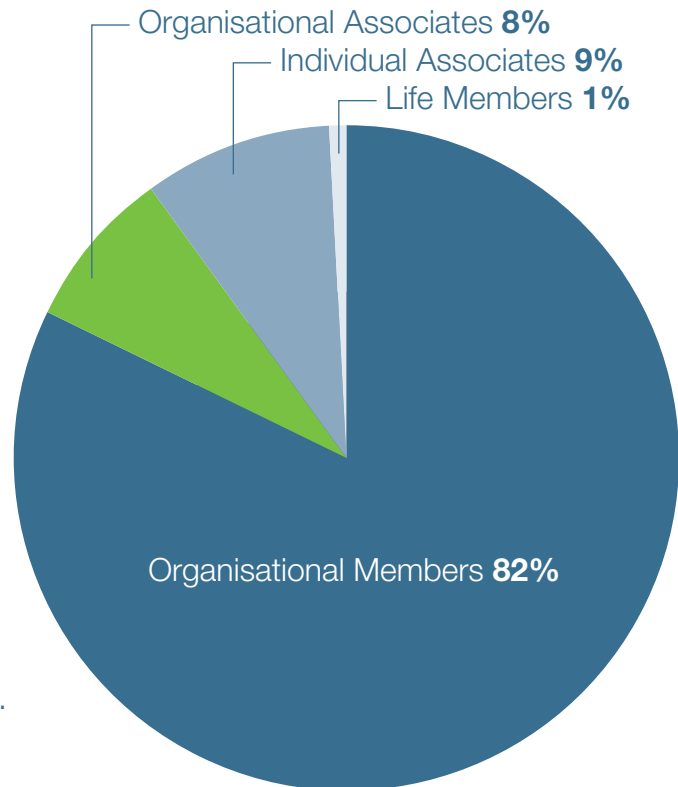
Collectively, NDS members operate several thousand services for Australians across the full spectrum of service needs (including accommodation, employment, community access, respite and community support). Members range in size from small support groups to large multi-service organisations and are located in every state and territory across Australia.

Membership summary

Over the past year, NDS's membership program grew 13% to 991 organisations and individuals. This includes:

- 811 Organisational Members (not-for-profit organisations in the disability field);
- 81 Organisational Associates (for-profit and government organisations with an interest in disability issues);
- 92 Individual Associates (individuals with an interest in disability issues); and
- 7 Life Members (elected by a general meeting of NDS).

A stronger membership value proposition and increased interest in the sector continue to be the catalysts for growth in the program.



“My organisation has utilised a number of NDS's corporate relationships, including the subsidised industrial relations service, legal helpline, AccessPay and the Qantas Corporate Club. These make a great difference to a not-for-profit organisation.”

Susan Healy, Sharing Places Inc.

Member Services

Member services continued to expand throughout the year. In addition to the provision of information, policy influence, and the offering of networking and professional development opportunities, NDS introduced a free legal helpline and insurance assistance to its business support program. Through the business support program, members are able to access a range of practical resources, services and products from organisations such as AccessPay, Holman Webb Lawyers, Jobs Australia, OfficeMax, Qantas Corporate Club, Virgin Australia Lounge and CGU Workers Compensation.

In response to member feedback from the 2012 National Membership Survey, NDS

introduced a subsidised industrial relations service during the 2013–14 membership renewal period. The Community Sector Industrial Relations service, provided by Jobs Australia, will assist members to find cost-effective, sector-specific industrial relations knowledge and expertise in matters pertinent to the disability sector.

For the first time, a Member Reference Guide was distributed to all new and renewing members during the year. In addition to showcasing the full range of membership benefits available, the Guide assists members to access key NDS personnel skilled in providing resources, advice and member representation on a broad range of disability-specific issues.



50 years Membership Recognition Awards recipients at the 2012 CEO Meeting.

From left **Philip Anderson**, Australian Foundation for Disability; **Ian Terry**, Phoenix Society; **Phil Farrow**, The Bedford Group; **Rob Grant**, Cootharinga North Queensland; **Mike Smith**, Access Industries for the Disabled; **Ken Baker**, National Disability Services; **Michael Tait**, Rocky Bay; **Glenn Rappensberg**, Novita Children's Services; **Brendan Walsh**, Cootharinga North Queensland; and **Sanjib Roy**, Yooralla.

Membership Recognition Program

NDS was pleased to launch its Member Recognition Awards at the 2012 CEO Meeting. The awards acknowledge the longstanding support and contributions of Organisational Members that have reached the significant milestones of 20 years; 30 years; 40 years; and 50 years of continued membership. In total, 133 Members received a Membership Recognition Award during the year.

20 years of NDS Membership

- A.Q.A. Victoria Ltd
- Ability Works Australia
- ACL Disability Services
- Advance Personnel (Canberra) Inc
- Anglicare NT
- Anowah Community Living Inc
- Australian & New Zealand Association of Neurologists
- Australian Parent Advocacy
- Aware Industries Ltd
- Behha Enterprises
- Better Hearing Australia (Sydney) Inc
- Brightwater Care Group
- Canberra Blind Society
- Castle Personnel Services Ltd
- Cerebral Palsy Alliance
- Challenge Disability Services
- Chinese Parents Association – Children with Disabilities Inc
- Civic Disability Services Ltd
- Community Connections Australia
- Community Resource Unit Inc
- ConnectAbility Australia Inc
- Cosmos Inc
- Down Syndrome Association of Victoria Inc
- Endeavour Foundation
- Essential Personnel
- Essential Personnel Association Inc
- Forrest Personnel Inc
- Geraldton Personnel Inc
- Gold Coast Recreation & Sport Inc
- Great Southern Personnel
- Inala
- Independent Living Centre WA
- Job Placement Ltd
- Jobsupport
- Karingal
- Kirinari Community Services Ltd
- Macarthur Accommodation System
- Marillac
- Minda Incorporated
- MOIRA
- MontroseAccess
- Motor Neurone Disease Association of Victoria Inc
- Mount Isa Skills Association Inc
- Murray Human Services Inc
- Nambucca Valley Phoenix Ltd
- National Brain Injury Foundation Inc
- Nican
- Optia Incorporated
- PEP Community Services
- Polio NSW Inc
- Prahran Mission
- Project Employment
- RPH Australia Cooperative Ltd
- SA Group Enterprises Inc
- SANE Australia
- Tandem Respite Inc
- Technical Aid to the Disabled (ACT) Inc
- Technical Aid to the Disabled Queensland Inc
- The Flagstaff Group
- The Oakleigh Centre
- The Personnel Group Ltd
- Tulgeen Group
- UnitingCare Disability Services Central Coast
- Valley Industries Ltd
- Veranto
- Waverley Helpmates Inc
- Work Connection Ltd
- Work Venture (Qld) Ltd



30 years of NDS Membership

- Able Australia Services
- Aged & Community Services Australia
- Australian Blindness Forum
- Barkuma Inc
- Centacare Community Services
- Cerebral Palsy Australia
- Cerebral Palsy League of Queensland
- Emmanuel
- Epilepsy Association of SA & NT Inc
- Epilepsy Association of the ACT Inc
- Eurella Community Services Inc
- Fairhaven Future Care Ltd
- Hartley Lifecare
- HPA Disability Services
- Koomarri
- Latrobe Valley Enterprises
- Mercy Disability Services
- Multicap
- Multicap Tasmania
- Muscular Dystrophy Association of NSW
- Nadrasca Ltd
- Oak Tasmania
- Orana Incorporated
- Paraplegic & Quadriplegic Association of NSW

- SCOPE (Vic) Ltd
- scosa
- Senses Foundation Inc
- Spina Bifida & Hydrocephalus of South Australia Inc
- Spinal Cord Injuries Australia
- Spinal Injuries Association
- Tascare Society for Children
- VATMI Industries Limited
- Victorian Deaf Society
- Villa Maria Society
- VincentCare Victoria
- Warrah
- Western Australian Deaf Society Inc
- Xavier Children's Support Network

40 years of NDS Membership

- Activ Foundation Inc
- Deaf Children Australia
- Disability Services Australia
- Disabled Motorists Australia
- Epilepsy Queensland Inc
- Good Samaritan Industries
- Hands On SA
- Help Enterprises
- House with No Steps
- Independence Australia

- Open Minds
- RichmondPRA
- Royal Institute for Deaf & Blind Children
- Royal Society for the Blind of South Australia Inc
- Sunnyfield
- Vision Australia
- Westhaven Association Ltd

50 years of NDS Membership

- Access Industries for the Disabled Ltd
- Australian Foundation for Disability
- The Bedford Group
- Cootharinga North Queensland
- Northcott
- Novita Children's Services
- Phoenix Society Inc
- Rocky Bay Inc
- St Giles Society Inc
- Yooralla

Life Members

An individual who has made an outstanding contribution to the disability sector may, at a general meeting of NDS, be elected as a Life Member.

NDS acknowledges the following seven Life Members:

- John Button**
- Jean Garside** OBE
- Ted Petersen** AM
- Felicity Purdy**
- Michael Sumner**
- Joan Tuxen** MBE
- Bryan Woodford** OAM



Every Australian Counts campaigners at Parliament House in November 2012

Every Australian Counts

The past 12 months have seen the Every Australian Counts campaign achieve what we set out to achieve. The National Disability Insurance Scheme (NDIS) is a reality no government can easily back away from.

NSW became the first state to sign up to the scheme's full rollout in December 2012, followed by the launch of the Every Australian Counts 'Make it National' campaign in January 2013. Other states and territories then followed, with all now committed in some part to the NDIS.

Following on from the unanimous passage of the NDIS Act in March 2013 came the 0.5% increase in the Medicare levy in May, delivering secure, ongoing funding for the NDIS. This not only received bipartisan parliamentary support but was backed by more than 70% of Newpoll respondents, a truly remarkable success for Every Australian Counts.

The Federal Budget made the disability sector a winner by outlining the long-term plan for the NDIS, an Australian fiscal first. Over the year our supporter list grew to more than 150,000 campaigners who knocked on politicians' doors, rallied on streets and around cups of tea, and told their stories again and again. What a victory for them!

Grateful thanks for the hard work and dedication of our professional staff — Fiona Anderson, Geraldine Mellet and Katherine McLellan, and colleagues who ended full-time engagement in the campaign before this year began but laid a great foundation, James O'Brien, Daniel Kyriacou, Kirsten Deane, Lisa Cox, Pauline George, Rebecca King and Laura Breeding.

As previously, the campaign only existed due to the solidarity of the Alliance partners AFDO, Carers Australia and NDS. As principal funder and organisational sponsor, NDS deserves particular recognition.

We made Australia listen to the call for the NDIS. Together we have changed our country for better, for good — making sure every Australian really does count.

John Della Bosca
National Campaign Director

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section



Martine Potts

NDS State and Territory Committees

The role of the State and Territory Committees is to develop strategic priorities that respond effectively to the concerns and interests of NDS members and that are compatible with the Strategic Directions set by the NDS Board.

The State and Territory Committees, with their members, are as follows:

AUSTRALIAN CAPITAL TERRITORY

Chair

Kerrie Langford
(To February 2013)
Cheryl Pollard
(From February 2013)

Vice-Chair

Susan Healy

Committee Members

Paula Chemello
Jacinta Cummins
Miranda Garnett
Lynne Harwood
Tina Siver
Eric Thauvette
Amanda Tobler

ACT Manager

Deborah Sazdanoff
(To August 2012)
Stephen Fox
(From August 2012)

NEW SOUTH WALES

Chair

Tim Walton
(To December 2012)
Rob White
(From January 2013)

Vice-Chair

Andrew Richardson
(To December 2012)
Anne Bryce
(From January 2013)

Committee Members

Sherie Avalos
(To February 2013)
Matt Donnelly
Adrian Ford
Pennie Kearney
Hugh Packard
Fiona Miller
(From February 2013)
Neil Preston
(To February 2013)
Andrew Richardson
Claire Robbs
(From February 2013)
Kerry Stubbs
Tim Walton
Alan Young

NSW Manager

Scott Holz

NORTHERN TERRITORY

Chair

Vicki O'Halloran

Vice-Chair

Kim McRae

Committee Members

Ian Campbell
Eileen Farrell
Ian Fisher
Narelle Higginson
Greg McMahon
Joseph Smith
Steve Vitone

NT Manager

Jenny Upton

QUEENSLAND

Chair

Angela Tillmanns

Vice-Chair

Peter Callaghan

Committee Members

David Barbagallo
Craig Blackman
Jan Crowley
David Curd
Kaye Deeley
Judy Dickson
Robert Evelyn
Joanne Jessop
Frank Martin
Bruce Milligan

QLD Manager

Len Airey
(To December 2012)
Jane Geltch
(From January 2013)

SOUTH AUSTRALIA

Chair

Jon Martin

Vice-Chair

Nicholas Mihalaras



Michael Bird

Committee Members

Geoff Blackwood
Andrew Daly
Aileen Dawson
Robert Depold
Phil Farrow
Michael Forwood
Mark Lukinski
Janine Lenigas
Bernadette McAlary
Cathy Miller
Glenn Rappensberg
Wendy Wake-Dyster

SA Manager

Noelene Wadham

TASMANIA

Chair

Dale Luttrell
(To August 2012)
Daryl Lamb
(From August 2012)

Vice-Chair

Paul Byrne

Committee Members

Donna Bain
Deborah Byrne

Mary Ann Gays
Mary D'Elia
Karen Frost
Janette Martin
John Paton

TAS Manager

David Clements

VICTORIA

Chair

Scott Sheppard
(To October 2012)
Estelle Fyffe
(From October 2012)

Vice-Chair

Estelle Fyffe
(To October 2012)
Jennifer Fitzgerald
(From October 2012)

Committee Members

Kathryn Arndt
(To February 2013)
Rohan Braddy
(To August 2013)
Terri Carroll
Warwick Cavanagh
Glenn Foard

Bruce Giovanetti
Daniel Leighton
Kerry Nelson
Sanjib Roy
Pam Ruecker
Scott Sheppard
Daryl Starkey

VIC Manager

James O'Brien

WESTERN AUSTRALIA

Chair

Joan McKenna Kerr

Vice-Chair

Michael Tait

Committee Members

Sue Ash
Gerri Clay
Judy Hogben
Robert Holmes
Debbie Karasinski
Ron Regan
Jill Robinson
Gordon Trewern
Tony Vis

WA Manager

Terry Simpson



L – R **Shaun Duncan** and **Ann-Maree Murnane**



Stephen Fox
ACT Manager

Australian Capital Territory

The past year has been one of consolidation. Stephen Fox started as the new Territory Manager in mid-August 2012, following some months of able stewardship by Deborah Sazdanoff from NDS's NSW Division.

In February 2013, Cheryl Pollard was elected chair of the ACT Committee after Kerrie Langford was appointed to the key policy position of National Employment Manager with NDS.

The ACT's National Disability Insurance Scheme (NDIS) launch site involves the whole jurisdiction. Preparation for the launch of the NDIS in the ACT was a key focus throughout the year, even after it was announced in 2013 that the ACT launch would be delayed until July 2014.

Preparation activities involved (and continue to involve) public and member forums, as well as training and seminars on governance, change management, and work with the ACT Government and the community sector on transition planning.

NDS led a steering group with key stakeholders, to plan and stage ACT community-sector provider forums on the NDIS. The forums, although intended to supplement other information sources on the NDIS, filled a clear gap in communication of the scheme. Two forums were held in 2012–13.

Throughout the year, NDS's ACT Division contributed to and benefited from submissions made by NDS's National Office on the NDIS launch. NDS made a submission on the ACT Budget, calling for NDIS transition activities to focus on

a range of sector preparation issues that included business readiness, workforce development and human rights awareness. It also called for continued efforts to tackle access problems for people with disability, particularly in the health and transport systems. NDS presented to government a number of project possibilities for sector transition and development; discussions are ongoing.

NDS's other major submission related to the community sector reform process. NDS continued to engage with the Community Sector Reform Advisory Group and the Joint Community Government Reference Group. NDS continued to press the ACT Government to take a more open approach to its provision of supplementation funding for the Equal Remuneration Order.

The ACT Division continued to receive grant funding from the ACT Government. The remainder of its budget consisted of member fees and interest from held funds, including the monies held in trust from the Joan Berry bequest. In 2012–13, the third year of what was initially a three-year funding contract, NDS secured a positive pre-qualification assessment of governance and financial viability. Thus, in common with other organisations funded through Disability ACT, it had its ACT grant extended until 30 June 2014.

Scott Holz
NSW Manager



New South Wales

The NSW Division saw continued growth in 2012–13. With more than 20 projects now being run out of NSW, a Contract Performance Analyst position was created to ensure project deliverables are met and NDS continues to provide high-quality and timely information and resources to the sector.

Our team has maintained excellent relationships with the NSW Minister for Disability Services and the Department of Family and Community Services, particularly Ageing, Disability and Home Care (ADHC), ensuring a regular and timely information flow between government and our members.

We consulted widely with members through face-to-face forums and written contact. Member feedback has informed a number of policy responses and positions submitted to government this year, as well as a considerable amount of joint work on specific projects.

Notably, NDS was instrumental in convening a working group with Organisational Members and ADHC to look at administrative fee caps in self-managed models of service delivery. The results are now enabling service providers to offer more tailored and flexible services.

We have actively influenced government in a wide variety of areas including:

- The parliamentary inquiry into the outsourcing of NSW Government service delivery in community services;
- The parliamentary inquiry into skills shortages in NSW;
- Legislative reviews of the Disability Services Act, the Boarding House Act and Regulations, child protection legislation and the Local Government Act;
- Submissions to the NSW Treasury and the Independent Commission Against Corruption; and
- Responses to specific policy and service delivery areas including the ADHC Service Charter, the State Health Plan 2013-23 and the Transport for NSW Disability Action Plan.

The NSW Division has maintained a strong influence in person-centred approaches and sector reform through continued membership of the Ministerial Advisory Group on Person Centred Approaches, the Ombudsman's Disability Roundtable and several ADHC steering and reference groups, and via a range of project activities.

We continue to host quarterly regional meetings and senior leaders' meetings around the state as well as quarterly sub-committees and advisory groups. The new format, creating further space for consultation and more effective information-sharing, has been well received by members.

We hosted the state conference in February 2013 with the theme 'The Stage is Set – It's Go Time!' A record 650 delegates attended the two-day conference with plenty of positive feedback received at evaluation.

Regional Support Worker Conferences were run across four locations during 2012–13, with the new program, 'The Rights Stuff',

launched in Goulburn in March. Participants appreciated the development opportunities offered to frontline support workers and enthusiastic feedback was received.

NDS runs 15 projects through the Industry Development Fund, and an additional five via other funding. Deliverables include professional development, training, benchmarking tools, advice, access to consultants, reports and other resources. Projects target all levels of hierarchy from frontline workers to CEOs as well as volunteers and the broader community.

Several NSW projects have recently been adopted by the National Disability Insurance Agency for rollout across all National Disability Insurance Scheme launch sites, including carecareers, projectABLE and the NSW readiness toolkit. This reflects positively on the NSW Government's investment in, and NDS's high-quality delivery of, resources, strategies and supports which will be of value to the disability sector nationally.



The Hon. Barry O'Farrell NSW Premier

Northern Territory

NDS's NT Division worked in 2012–13 with the Northern Territory Government to ensure that matters of concern for our members and for the broader disability sector are considered in the development of government policy and in any major decisions that relate to the effective operations of the non-government sector.



NDS has participated in several key working groups including the Chief Minister's Pay Equity Taskforce, the Department of Health's (DoH) Grants Reference Group and Chronic Disease Network Steering Committee and the National Carers Strategy Implementation Reference Group. It has also presented on the role and value of peak bodies to senior operational staff in DoH.

Meetings were convened with the Northern Territory Chief Minister, the Minister for Health, DoH's CEO and senior officers from the Disability Services Program to enable matters of significance to be presented and discussed on a consistent and regular basis.

Whenever national policy and practice has been developed in isolation from the practical side of community-based services, outcomes for the Northern Territory have generally been poor. The announcement by the Territory and Australian Governments of a National Disability Insurance Scheme (NDIS) launch site in the Barkly region was greeted with enthusiasm.

The launch site, which will begin operating on 1 July 2014, should help to identify and

address the challenges currently faced by service providers and people with disability in remote regions of Australia before the full NDIS rollout.

One major challenge members face is the provision of high-quality, consistent services to a culturally diverse population spread across a large area. NDS has remained committed, through widespread consultation and travel to regional areas, to ensuring the voices of members providing services in regional and remote areas are heard.

This approach has enabled NDS to contribute high-quality information, based on local knowledge, to national policy development and frameworks. Northern Territory input and feedback has been particularly valuable in the development of the NDIS.

NDS staff continued to build, maintain and strengthen new and existing relationships and networks across the Territory to ensure that the disability services sector is well represented and linked to complementary work being undertaken in the not-for-profit, government and private sectors.



L-R **Ramona Bartlett** Total Recreation and **Catriona McLagan** NDS

The relocation of NDS's NT office was a great success, with the new premises offering a fully equipped training room and private meeting room for the use of staff and members.

During 2012–13, NDS held regional forums in Darwin, Katherine, Alice Springs and Tennant Creek, with greatly increased attendance rates across all regions.

Every Australian Counts campaign events were hosted by NDS in Darwin and Alice Springs, including a motorcycle rally and a book launch.

In partnership with the National Disability Coordination Office Program and the NT Chamber of Commerce, NDS held a breakfast for local business people and

disability service organisation representatives with Jeff Kennett AC as guest speaker.

NDS also hosted a booth for member organisations at the 2012 Northern Territory Careers Expo.

NDS presented an NDIS consultation forum for disability service providers. We also presented an informative workshop by Peter Brinckerhoff on mission-based business concepts for the not-for-profit sector, and SCHADS Award information sessions for the community sector in Darwin and Alice Springs.

Queensland



Jane Geltch
QLD Manager

Over the year, NDS's Qld Division has continued to make representation to government and members on the many policy issues and initiatives that affect the sector.

NDS is represented on the Queensland National Disability Insurance Scheme (NDIS) Planning and Implementation Group, advising government on transitional planning for the NDIS; taking the lead on project scoping for pre-transition in the domain of existing workforce; contributing to several other domain teams and providing advice on the overall workplan and proposed pilot projects to be presented to the Queensland Treasury for consideration.

NDS also contributed extensively to the development and implementation of the self-directed framework for Queensland, Your Life Your Choice.

In 2012–13, NDS supported the finalisation and implementation of the Human Services Quality Framework, which consolidates a number of quality systems including the Disability Sector Quality System.

Throughout the year, NDS was represented in many arenas including the Disability Services Partnership Forum, the Taxi Subsidy Scheme Review Panel, the Futures Forum, at regular meetings with Queensland Health's Mental Health Branch and with the Office of the Premier and Cabinet.

NDS was able to influence government policy on support for people with complex needs by hosting an event in partnership with the Centre of Excellence for Behaviour Support, and representing the non-government organisation sector on the Centre's Advisory Committee.



Jane Geltch Queensland State Manager with NDS members

We have supported the Children's Not for Profit Group, hosting and acting as secretariat for a group of children's service providers working to influence policy on early intervention.

NDS held regular meetings with senior departmental staff to highlight emerging policy and implementation issues. We also made representation to the Health and Community Services Parliamentary Committee, appearing on two occasions on the Disability Services (Your Life Your Choice) Amendment Bill, and the Palliative Care Services and Home and Community Care Services.

Our ad hoc representation or submissions on other policies and initiatives included the Elderly Parent Carer Innovation Trial, the Respite Plus Initiative and the Pre-Budget submission.

Over the year, NDS has undertaken extensive work to build sector capacity, knowledge and skills. We delivered a wide range of conversations, workshops and training including the Queensland NDS Communities of Practice Conference; Employer and Employee forums with

QCROSS, Jobs Australia and the Australian Service Union; NDIS Readiness workshops and service capacity-building workshops.

Among projects to which we contributed are the Medicare Local project, aiming to help disability and health providers and people with disability to understand and deal with barriers to accessing primary health care; the Social Return on Investment project and the Shared Electronic Record (eHealth record) project.

NDS and the Health and Community Services Workforce Council secured the tender for the Sector Readiness and Workforce Capacity Initiative which will deliver a range of training opportunities and support resources to guide a number of sectors as they prepare for upcoming reforms, in particular the disability sector. This started in May 2013.

Staff from NDS have been in demand throughout 2012–13 to speak on a variety of topics to a wide audience including departmental forums, council and agency networks, client groups, service provider boards and support workers.

Noelene Wadham
SA Manager



South Australia

True to his ongoing commitment to improve the lives of people with disability in South Australia, Premier Jay Weatherill agreed to the full rollout of the National Disability Insurance Scheme (NDIS) on 18 April 2013. This has heralded the rethinking of service provision in this state and, in particular, services for children.

In preparation for the launch of the National Disability Insurance Scheme (NDIS) on 1 July 2013, NDS needed to reposition its support for members.

Parallel to the introduction of the NDIS, SA Government-funded service providers have been progressively transitioning to an individualised funding/self management business model. Day options and respite services have been transitioned, with personal budgets to be offered to people living in supported accommodation from 1 January 2014. NDS has prioritised encouraging a robust performance culture in readiness for the new marketplace.

In recognition of this, NDS was successful in a tender bid attracting a grant from the Department for Communities and Social Inclusion (DCSI) to deliver a Sector Readiness Project from April 2013 to August 2014. To ensure that information gleaned from the February 2012 Progress for Providers Poll remained sound and

reliable, NDS hosted statewide round-table discussions that revealed a need for information, training, guidance and support on governance, sustainability, organisation design and workforce. These will be addressed in the second half of the project timeline.

NDS continued to update members on contemporary issues, holding three sector relations forums and two employment forums during the year. Special guests included Senator the Hon. Jan McLucas and the Hon. Amanda Rishworth MP in their respective roles as Parliamentary Secretary for Disabilities and Carers.

As well as specially convened consultations on a suite of policies requiring member input and NDS representation, we dealt with major issues including sizeable increases in WorkCover premiums; the Equal Remuneration Order; increases in employer superannuation contributions; service contract anomalies and delays in payments.

Our area of influence widened, with many stakeholders wanting to explore ways of working together to provide life opportunities for people with disability. These included:

- Adelaide City Council Access and Inclusion Advisory Panel;
- Courts Administration Authority Community Reference Group;
- DCSI/DoH Health and Community Services Peaks Forum;
- DCSI/NDS Disability Sector Reference Group;
- Department of Premier and Cabinet (DPC) Equal Remuneration Order Implementation Group;
- DPC South Australia Strategic Plan Alliance Partnership;
- Department of Planning, Transport and Infrastructure Accessibility Advisory Group;

- Electoral Commission Consultative Group;
- WorkCover Stakeholder Group; and
- NDIS Children's Launch Site Working Party.

NDS also met quarterly with the Chief Executive of DCSI and the Minister for Disabilities and six-weekly with the Minister's Disability Advisor (to December 2012).

NDS's State Committee met monthly and held a separate strategic planning day which resulted in two priorities: to continue to position NDS as 'the voice', and to concentrate on sector composition and sustainability.

2012–13 has been a successful year for NDS, which proudly represented a record membership of disability organisations whose engagement in the various NDS committees has been unprecedented.



“I’m proud that South Australia was the first state to sign up to DisabilityCare Australia, and one of the first states to commit to the full roll out of this significant reform.”

The Hon. Tony Piccolo MP Minister for Disabilities



David Clements
TAS Manager

Tasmania

It has been a busy and productive year for the Tasmanian Division, which concentrated throughout 2012–13 on stepping up opportunities for interaction with members across all areas of our activities.

NDS continued our advocacy role, influencing policy discussion and outcomes for the sector through regular formal and informal engagement with government. NDS is in regular contact with the major political parties, presenting the views of members in clearly articulated positions and engaging in debate about issues affecting the sector.

NDS talked to Tasmanian Government departments about member issues and represented their views in forums including:

- Premier's NDIS Working Group;
- Government and Community Sector Strategic Forum;
- Skills Tasmania Equity Committee;
- Self-directed Funding Project; and
- Community Sector Portable Long-Service Leave Scheme Working Party.

The State Budget submission is an important NDS policy activity every year. Drawing on evidence from consultations with members and other stakeholders, the 2012–13 submission laid the foundations for a Disability Platform to be presented to each of the major political parties in the lead-up to the state election, due in March 2014.

It set out a series of key issues NDS will advocate on in that context. These include specific industry issues such as unmet demand and service delivery pricing as well as mainstream issues such as access to health, education, employment and public transport. This advocacy work has led to the start of discussions with government on the potential expansion of NDS's role.

Reinvigorated divisional sub-committees have strengthened our engagement with members and facilitated deeper conversations on key policy and operational issues. Feedback to date suggests members value our work and are seeing the benefits of the changes. The sub-committees have a continued focus on the shift towards person-centred planning and self-directed funding models, though they have balanced this with discussing state-based matters that affect members' ability to deliver quality supports to service users.



Daryl Lamb Chair State Committee; **The Hon. Cassy O'Connor** Minister for Human Services and Community Development; **David Clements** Tasmania State Manager

The sub-committees' work supported NDS's advocacy with senior government officials and politicians from all parties. The sub-committees also supported the wider membership with forums on topics such as work health and safety and unit pricing which contributed to NDS submissions to legislative and government policy reviews.

Regional members' meetings this year offered salient information to members, often featuring guest speakers, providing an opportunity to receive member feedback on topical issues and providing opportunities for networking.

More than 100 delegates attended the two-day NDS Annual Support Worker Conference in Launceston in October 2012.

Successful funding proposals to Skills Tasmania and the Department of Health and Human Services helped NDS to offer members greater support in the context of national reforms and drove much of our activity in the second half of 2012–13.

The Tasmanian Disability Industry Workforce Development and Skills Plan 2013–18 focuses on industry and workforce development that will guide much of our work in helping members to transition to the new operating environment. Action areas include coordinating workforce planning and development activity and developing adaptive and innovative leadership skills.

We have secured funding for an industry Development Project, initially for 12 months, to start implementing the Workforce Development and Skills Plan. Activities will include an industry-led roundtable to better coordinate skills and training outcomes across the sector, creating diverse and flexible entry pathways for new workforce entrants.

Victoria



James O'Brien
VIC Manager

Our main focus in 2012–13 was on convincing the Victorian Government to sign up for full implementation of the National Disability Insurance Scheme (NDIS) which happened in May 2013.

The NDIS will be introduced statewide, beyond the Barwon launch site, from 2016-2019. It will benefit more than 100,000 people with disability in Victoria and see a large expansion of the sector.

NDS has actively represented members on a variety of issues to the Minister for Disability Services and Reform, the Department of Premier and Cabinet, Department of Human Services (DHS), Office of the Disabilities Services Commissioner and Office of the Public Advocate. The key theme of our advocacy has been the need for Victoria to stay heavily invested in disability issues throughout the transition to the NDIS.

This was recognised in the May State Budget which included 720 new Individual Support Packages over four years and funding for the closure of Sandhurst Residential Services in Bendigo. NDS also meets frequently with shadow minister Danielle Green and Greens disability spokesperson Colleen Hartland.

NDS has been active in resolving the pay equity dispute between the Victorian and Australian Governments which was affecting members' ability to pass on award wage increases. We have also influenced the direction of the Victorian Government's

Service Sector Reform Project 2013, led by Professor Peter Shergold, with a view to enabling DHS-provided disability services to transfer to the non-government sector.

NDS has led an extensive program of statewide information and consultation sessions with members to help guide our advocacy. Regular consultation takes place through Advisory Groups, all of which have been very active throughout the year. These groups have hosted a number of well attended member forums including a Work Health and Safety forum in May. To better align with the NDIS reform, the Service Reorientation and Accommodation quarterly members' meeting now focuses on NDIS and Sector Reform.

NDS has been active in making many submissions to government including on the Victorian State Disability Plan 2013-2016 and the State Budget.

Other established structures through which NDS represents the interests and views of our members include the VCROSS Peaks meeting, the Human Services Partnership Implementation Committee and regular DHS meetings. We have been active in visiting members and participating in regular members' meetings or advisory



Michael Garbino

groups. These focused on NDIS readiness, workforce, research, work health and safety, Australian Disability Enterprises and Disability Employment Services.

Through strong, well informed research and policy work, NDS has influenced government decision-making to the benefit of people with disability, their families and carers and the services that support them.

We also received state funding for our NDIS Readiness Project which helps Barwon region service providers to transition to the NDIS. We host monthly disability network meetings in Geelong and run frequent workshops and forums on priority areas.

The State Conference, 'The Future is Now', was attended by more than 420 people — our biggest event. A further highlight was the annual Disability Awards ceremony held in partnership with DHS and Disability Professionals Victoria.

NDS led the development of the Human Rights Project with funding from DHS, in conjunction with VALID. This resulted in the development of resources that better equip service providers and professionals with skills and knowledge to protect and improve the human rights of people with disability. A number of forums have also been held with key opportunities for information and networking.

Western Australia



Terry Simpson
WA Manager

NDS's WA Division has been busy over the past year engaging with and representing our membership in the major reform debates at Commonwealth and state level, and helping to prepare the sector for immediate and future challenges.

Our top achievements in 2012–13 were in influencing reform/agenda policy and in preparing the sector through forums, briefing papers and workshops.

Of considerable importance to the disability sector, and the people it supports, is NDS's input into national submissions on key reform agendas such as the National Disability Insurance Scheme (NDIS) and the Australian Charities and Not-for-Profits Commission.

NDS has continued to work over the year in partnership with the Disability Services Commission, the Department of Finance Funding and Contracting Unit and the Department of Premier and Cabinet to support the implementation of the Delivering Community Services in Partnership Policy and associated reforms.

We represented the sector on a range of forums at state government level including the Partnership Forum and associated working groups, the Disability Services Commission's CEO Round Table, the Steering Group for Disability Sector Procurement Reforms, the My Way Partnership Group and the Disability Sector Development Plan Reference Group.

The funding and contracting reforms associated with the Delivering Community Services in Partnership Policy also kept us busy, notably the opportunity to influence the development of policies and system design as well as capacity-building initiatives.

A major feature was working closely with key government agencies, in particular the Disability Services Commission and the Department of Finance, and our strategic partners, Curtin University and WA Individualised Services.

We also worked on the design and implementation of My Way, with a focus on partnership and consultation to ensure the needs of people with disability are met.

Another key initiative this year was the NDS Pre-Budget Submission and the very welcome response from the state government to many of its recommendations. In particular, we would like to highlight the following outcomes:

- A payroll tax exemption for employers of people with disability;
- Funding for NDS to commission a study reviewing housing affordability and ownership for people with disability; and

- Funding to commission a study for exploration of options to improve Aboriginal access to disability services.

Our sector development initiatives included:

- a range of funded projects;
- administration of several grants programs;
- major events including the Disability Support Worker Awards;
- the NDS State Conference and the Country Forum;
- a comprehensive professional development program; and
- promotion of accredited training.

Our professional development program continues to grow and receive strong support from sector organisations. During the year, the take-up of traineeships in disability increased by a staggering 74%.

The ACROD Parking and Companion Card programs continue to increase opportunities for people with disability to live as they choose in the community. The Community Living and Participation Grants Program, in its second year, is also opening up new opportunities for many people with disability and is an important addition to our Community Services portfolio.



Winners and Finalists at the 2013 Disability Support Worker Awards

NDS State and Territory Office Staff

ACT

Stephen Fox

NSW

Scott Holz
Joseph Archibald
Dion Beverakis
Jillian Black
Zoe Brissett
John Carrigan
Rhonda Crisp
Gail Day
Thomas Due
Carlos Estrada
Mike Field
Zoë Field
Susan Geria
Peter Hannon
Angela Heald
Alan Hough
Elisabeth Jaeger
Mardi James
Kiersten Jerrett
Jacquelyn Johnson
Colin Kerr
Julie King
Jenny Klause
Tina Koutsogiannis
Chris Kyriacou
Victoria Lindemann
Patrick Lloyd
Chloe Lyttle
Aisling Mahony
Adrian Marshall
Ian McHugh
Neil Murrell
Margaret Onus
Katherine Orr
Rachel Pace
Georgia Panayiotou
Vanessa Pattison

Ray Peckham
Dylan Reynolds
Jay Richardson
Deborah Sazdanoff
Megan Schrader
Emer Shalloo
Hilary Smith
Robyn Smith
Sue Smith
Karen Stace
Pauline Stanley
Eliza Todd
Sarah Walter
Amy Wang
Rebecca Whitford
Nathan Wise
Susan Wright

NT

Jenny Upton
Catriona McLagan

QLD

Jane Geltch
Lynda Alsop
Fiona Anderson
Shelley Birrell
Lisa Fraser
Catherine Goodall
James Harvey
Jacqui Hawgood
Cate Houston
Michelle Moss

SA

Noelene Wadham
Christopher Molloy
Natasha Paling
Tania Robertson

TAS

David Clements
Lyndell George
Craig Trenham

VIC

James O'Brien
Bryce Craggs
Angela Elmore-Spiers
Sarah Fordyce
Suzanne O'Neill
Breigh Smith
Deb Stenning
Belinda Wallin
Stephanie Worsteling

WA

Terry Simpson
Jill Bailey
Kerry Barker
Jeremy Barrett-Lennard
Lynelle Bogie
Frances Britton
Jackie Breasley
Frances Buchanan
Shona Campbell-Brown
Holly Ede
Sian Evripidou
Natalie Forrest
Jess Fuimaono
Cora-lee Godden
Bronwyn Harmsen
Linley Jones
Fiona McGaughey
Geraldine Mellet
Matthew Mostyn
Barbara Oosterhuis
Anne-Marie Rich
David Rogers
Frances Thomas
Jim Vanopoulos
Alison Wood

3

section

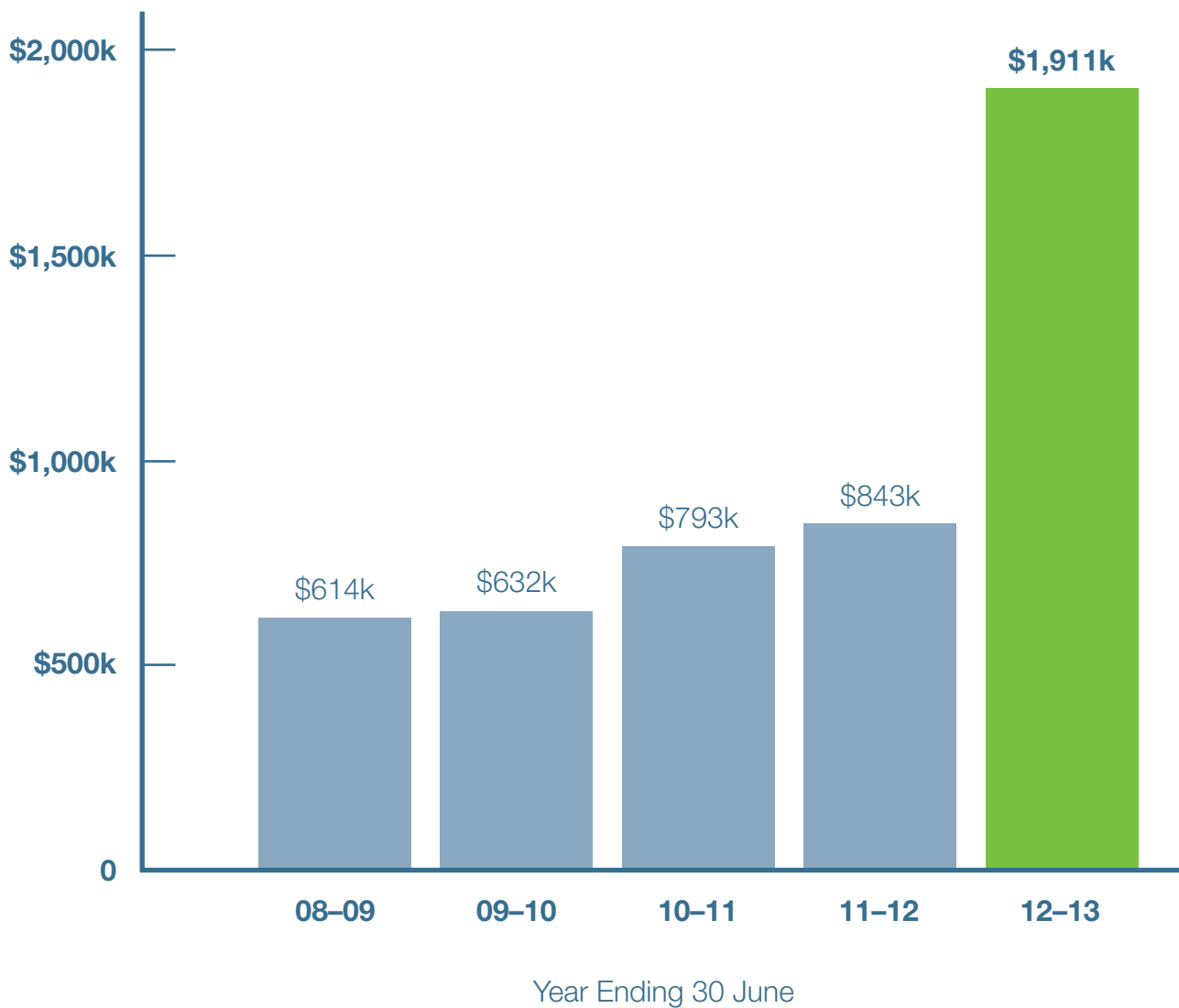


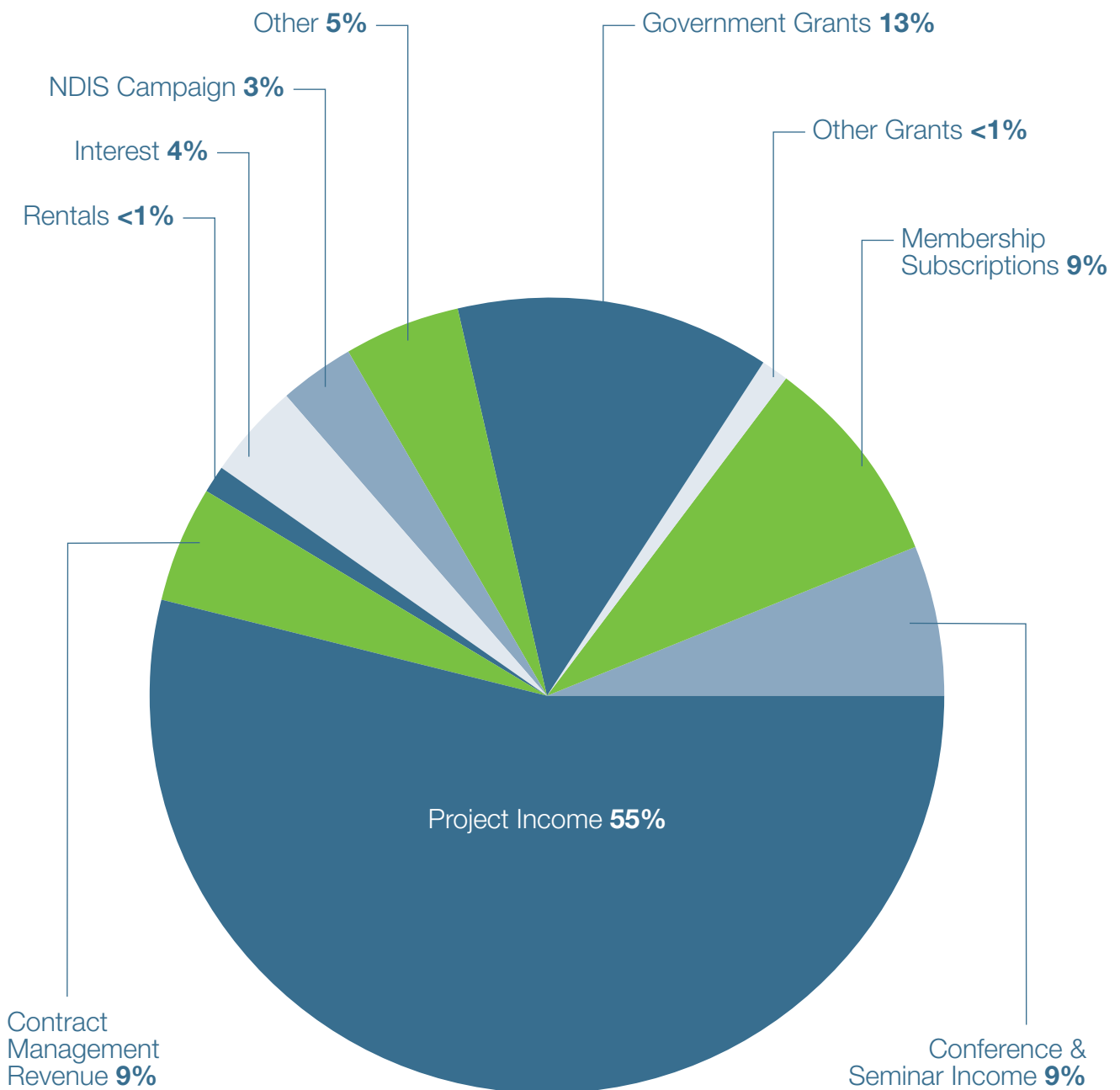
Lindsey Robertson

Financial Performance Highlights 2012–2013

For the financial year ending 30 June 2013, NDS achieved a net surplus after tax of \$1,911,384. Surpluses over the past five years, during which NDS has grown significantly, are indicated in the chart below.

NDS Surplus 2009–2013





NDS Income Streams 2012–2013

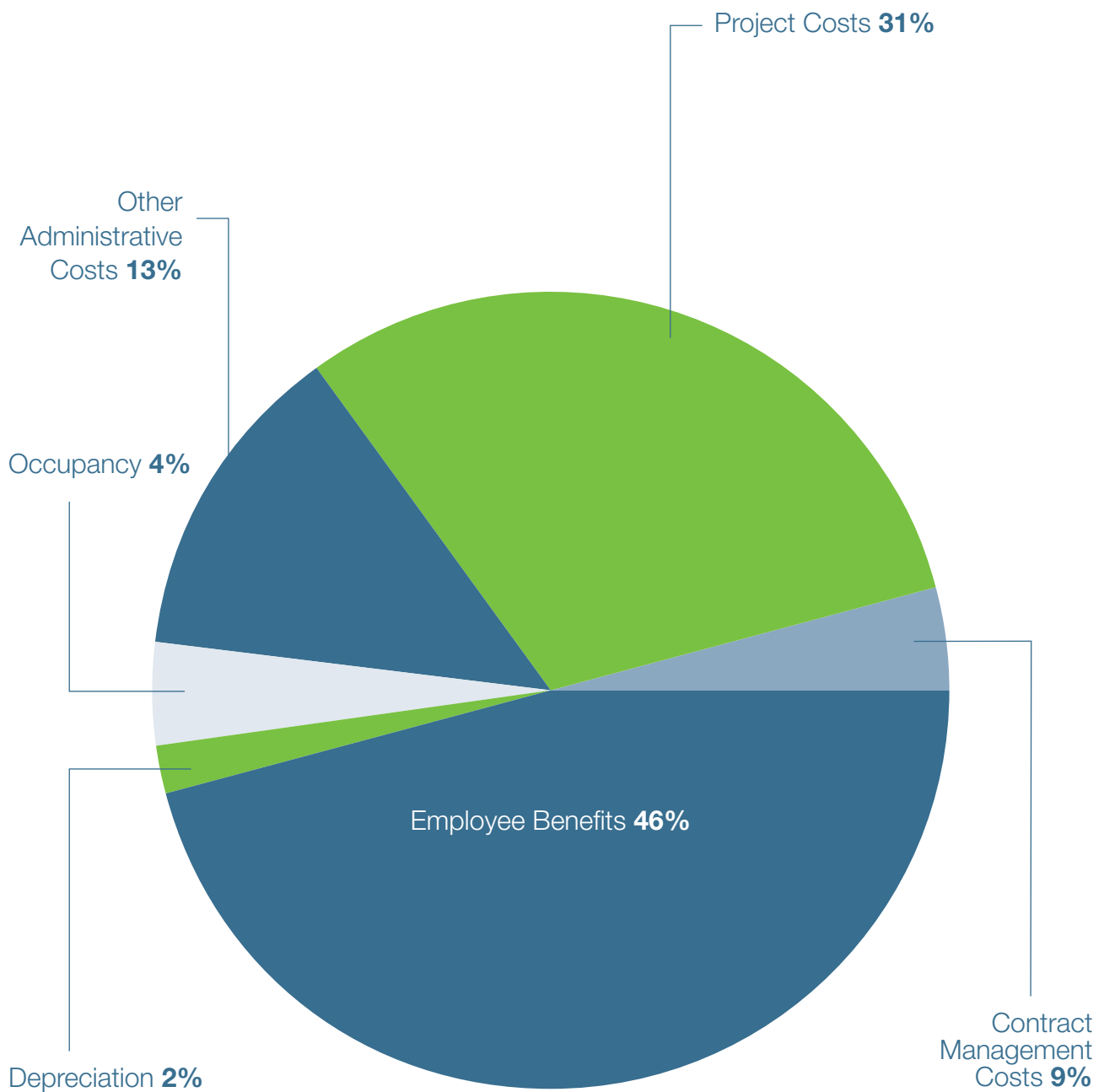
Total income received in 2012–13 was \$24.04m, a 5.9% increase on 2011–12 (\$22.7m). Over half of revenue for the organisation is related to projects being undertaken by NDS to support the sector.

NDS acknowledges the support of the federal, state and territory governments which provide funding for these initiatives.

Other key income streams are: government grants, membership, conference and

seminars and the facilitation of NSW government procurement from Australian Disability Enterprise services.

The Every Australian Counts campaign received pledges of over \$900k (11–12 \$1.2m) for the financial year enabling the campaign to undertake significant activities and ensure that the National Disability Insurance Scheme became a reality.



NDS Expenditure 2012–2013

Total expenditure for the year rose 1.3% to \$22.1m. Staff numbers increased year on year, and expenditure on staff rose by 7.1% to \$10.1m. Employment costs are the largest area of expenses incurred by the

organisation. Project activities and contract management expenses are the other principal expenses. Expenditure on the Every Australian Counts campaign was \$780k on staff and campaign activities.

**A full set of audited financial statements is available from the registered office (33 Thesiger Court, Deakin ACT 2600) on request.
Email: melissa.trethowan@nds.org.au**

NDS Income and Expenditure Statement 2012–2013

Income	2013 \$'000	2012 \$'000
Government Grants	3,027	2,678
Other Grants	81	21
Membership Subscriptions	2,235	1,917
Conference & Seminar Income	1,456	1,506
Project Income	13,220	12,296
Contract Management Revenue	1,085	691
Rentals	64	35
Interest	898	812
NDIS Campaign	783	1,706
Other	1,193	1,029
Donations	–	–
Total Revenue	24,042	22,691
Expenses	2013 \$'000	2012 \$'000
Employee Benefits	10,141	9,460
Depreciation	449	405
Occupancy	870	771
Other Administrative Costs	2,846	4,281
Project Costs	6,811	6,274
Contract Management Expenses	1,027	667
Profit on Disposal of Property, Plant & Equipment	(13)	(10)
Total Expenditure	22,131	21,848
Total Surplus/(Deficit) for the Year	1,911	843

NDS Statement of Financial Position 2012–2013

Assets	2013 \$'000	2012 \$'000
Current Assets		
Cash & Cash Equivalents	44,947	44,681
Other Current Assets	2,842	1,277
Total Current Assets	47,789	45,958
Non Current Assets		
Property, Plant & Equipment	2,058	1,725
Total Non Current Assets	2,058	1,725
Total Assets	49,847	47,683
Liabilities	2013 \$'000	2012 \$'000
Current Liabilities		
Trade & Other Payables	2,761	3,236
Provisions	425	590
Interest Bearing Loans & Borrowings	69	65
Unearned Revenue	37,651	36,756
Total Current Liabilities	40,906	40,647
Non Current Liabilities		
Provisions	262	216
Interest Bearing Loans & Borrowings	97	150
Total Non Current Liabilities	359	366
Total Liabilities	41,265	41,013
Net Assets	8,582	6,670
Funds	2013 \$'000	2012 \$'000
Retained earnings	8,121	6,130
Reserves	461	540
Total Funds	8,582	6,670



Elizabeth King

This report was printed
by an Australian Disability
Enterprise that is also a
member of NDS.

